



2019.12.14

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Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

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2019 JUN 13 PM 2:23

SC PUBLIC SERVICE
COMMISSION

June 7, 2019

Via US Mail

Public Service Commission of SC
Docketing Department
101 Executive Center Dr., Suite 100
Columbia, SC 29210

RE: Global Tel*Link Corporation: Notice of Updated Regulatory Counsel and Company Address

Dear Ms. Boyd:


The original copy of this letter is being submitted on behalf of Global Tel*Link Corporation ("Company") to notify the Commission of the Company's new Regulatory Contact Information and Corporate Address, effective June 3, 2019. Please update your records with the following information:

New Corporate Address

Address: 3120 Fairview Park Drive
Suite 300
Falls Church, VA 22042

New Regulatory Contact

Name: Steve Montanaro, Vice President
Address: 3120 Fairview Park Drive
Suite 300
Falls Church, VA 22042
Phone Number: (813) 380-1513
Email Address: Steve.montanaro@gtl.net

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. 

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@inteserra.com. Thank you for your assistance in this matter.

Sincerely,



Sharon R. Warren
Consultant

cc: Steve Montanaro (Via Email) - Global Tel*Link Corporation
tms: SCx1900

SW/sw

Telecommunications Carriers			
AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Global Tel*Link Corporation			FEIN/SSI
DBA/FKA:			Telephone # 703-955-3910
Mailing Address: 3120 Fairview Park Drive, Suite 300			
City: Falls Church		State: VA	ZIP Code: 22042
ILEC	IXC	X	CLEC
			Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: Incorp Services Inc.			
Mailing Address: 317 Ruth Vista Road			
City: Lexington		State: SC	ZIP Code: 29073-8628

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION			
General Manager			
Name: Philip Jones, Director of Field Services			
Address: 3120 Fairview Park Drive, Suite 300			
City: Falls Church		State: VA	ZIP Code: 22042
Phone: 502-239-4375	Email: pjones@gtl.net		Fax: 703-435-0980
Emergency Contact – Non Office Hours			
Name: Maureen O'Gorman			
Phone: 603-738-4555	Email: mogorman@gtl.net		Fax: 703-435-0980
Customer Relations/Complaints Rep			
Name: Yolanda Thames			
Address: 3120 Fairview Park Drive, Suite 300			
City: Falls Church		State: VA	ZIP Code: 22042
Phone: 251-206-8093	Email: yolanda.thames@gtl.net		Fax: 703-435-0980
Complaints Rep for Complaint Escalation			
Name: Yolanda Thames			
Address: 3120 Fairview Park Drive, Suite 300			
City: Falls Church		State: VA	ZIP Code: 22042
Phone: 251-206-8093	Email: yolanda.thames@gtl.net		Fax: 703-435-0980
Customer Toll Free Contact Number: (877) 650-4249			
Engineering Operations			
Name: http://www.gtl.net/facility-support/technical-contacts/			
Address: 3120 Fairview Park Drive, Suite 300			
City: Falls Church		State: VA	ZIP Code: 22042
Phone: (866) 822-7778	Email: Support@GTL.Net		Fax: 703-435-0980
Test and Repair			
Name: http://www.gtl.net/facility-support/technical-contacts/			
Address: 3120 Fairview Park Drive, Suite 300			
City: Falls Church		State: VA	ZIP Code: 22042
Phone: (866) 822-7778	Email: Support@GTL.Net		Fax: 703-435-0980

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Steve Montanaro, Vice President			
Address: 3120 Fairview Park Drive, Suite 300			
City: Falls Church		State: VA	ZIP Code: 22042
Phone: 813-380-1513	Email: Steve.montanaro@gtl.net		Fax:
Annual Report Form Mailings			
Name & Title: Susan Cockerham, Regulatory Agent			
Address: 1725 Windward Concourse, Suite 150			
City: Alpharetta		State: GA	ZIP Code: 30005
Phone: 678-672-2837	Email: scockerham@fastekteam.com		Fax: 678-672-2830
Dual Party Invoice Mailings			
Name & Title: Susan Cockerham, Regulatory Agent			
Address: 1725 Windward Concourse, Suite 150			
City: Alpharetta		State: GA	ZIP Code: 30005
Phone: 678-672-2837	Email: scockerham@fastekteam.com		Fax: 678-672-2830
Universal Service Fund Mailings			
Name & Title: Susan Cockerham, Regulatory Agent			
Address: 1725 Windward Concourse, Suite 150			
City: Alpharetta		State: GA	ZIP Code: 30005
Phone: 678-672-2837	Email: scockerham@fastekteam.com		Fax: 678-672-2830
Gross Receipts Mailings			
Name & Title: Susan Cockerham, Regulatory Agent			
Address: 1725 Windward Concourse, Suite 150			
City: Alpharetta		State: GA	ZIP Code: 30005
Phone: 678-672-2837	Email: scockerham@fastekteam.com		Fax: 678-672-2830
Lifeline Contact			
Name & Title: N/A			
Address: N/A			
City: N/A		State: N/A	ZIP Code: N/A
Phone: N/A	Email: N/A		Fax: N/A

FORM PREPARER INFORMATION	
This form was completed by: Steve Montanaro	
Signature: <i>Steve Montanaro</i>	
Title: Vice President	Date: 06/07/19

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND

Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201